

§ 381.13

§ 381.13 Price increases.

(a) Should the tour operator increase a participant's tour price by more than 10 percent (aggregate of all increases to that participant), that participant shall have the option of canceling his or her participation in the tour and receiving a full refund within 14 days after the cancellation.

(b) The tour operator shall not increase the tour price to any participant less than ten days before departure.

PART 382—NONDISCRIMINATION ON THE BASIS OF DISABILITY IN AIR TRAVEL

Subpart A—General Provisions

Sec.

382.1 What is the purpose of this part?

382.3 What do the terms in this rule mean?

382.5 When are U.S. and foreign carriers required to begin complying with the provisions of this part?

382.7 To whom do the provisions of this part apply?

382.9 What may foreign carriers do if they believe a provision of a foreign nation's law conflicts with compliance with a provision of this part?

382.10 How does a carrier obtain a determination that it is providing an equivalent alternative to passengers with disabilities?

Subpart B—Nondiscrimination and Access to Services and Information

382.11 What is the general nondiscrimination requirement of this part?

382.13 Do carriers have to modify policies, practices, and facilities to ensure nondiscrimination?

382.15 Do carriers have to make sure that contractors comply with the requirements of this part?

382.17 May carriers limit the number of passengers with a disability on a flight?

382.19 May carriers refuse to provide transportation on the basis of disability?

382.21 May carriers limit access to transportation on the basis that a passenger has a communicable disease or other medical condition?

382.23 May carriers require a passenger with a disability to provide a medical certificate?

382.25 May a carrier require a passenger with a disability to provide advance notice that he or she is traveling on a flight?

382.27 May a carrier require a passenger with a disability to provide advance notice in order to obtain certain specific services in connection with a flight?

14 CFR Ch. II (1–1–10 Edition)

tice in order to obtain certain specific services in connection with a flight?

382.29 May a carrier require a passenger with a disability to travel with a safety assistant?

382.31 May carriers impose special charges on passengers with a disability for providing services and accommodations required by this rule?

382.33 May carriers impose other restrictions on passengers with a disability that they do not impose on other passengers?

382.35 May carriers require passengers with a disability to sign waivers or releases?

Subpart C—Information for Passengers

382.41 What flight-related information must carriers provide to qualified individuals with a disability?

382.43 Must information and reservation services of carriers be accessible to individuals with hearing impairments?

382.45 Must carriers make copies of this part available to passengers?

Subpart D—Accessibility of Airport Facilities

382.51 What requirements must carriers meet concerning the accessibility of airport facilities?

382.53 What information must carriers give individuals with a vision or hearing impairment at airports?

382.55 May carriers impose security screening procedures for passengers with disabilities that go beyond TSA requirements or those of foreign governments?

382.57 What services must carriers provide if their automated kiosks are inaccessible?

Subpart E—Accessibility of Aircraft

382.61 What are the requirements for movable aisle armrests?

382.63 What are the requirements for accessible lavatories?

382.65 What are the requirements concerning on-board wheelchairs?

382.67 What is the requirement for priority space in the cabin to store passengers' wheelchairs?

382.69 What requirements must carriers meet concerning the accessibility of videos, DVDs, and other audio-visual presentations shown on aircraft to individuals who are deaf or hard-of-hearing?

382.71 What other aircraft accessibility requirements apply to carriers?

Subpart F—Seating Accommodations

382.81 For which passengers must carriers make seating accommodations?

382.83 Through what mechanisms do carriers make seating accommodations?